



Name .....

Address .....

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**Please fill in the following questions:**

1) Please tell us briefly why you chose to sign The Globe's petition

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2) How satisfied with the grey and green bin collection system were you at the time when you signed The Globe's petition? Please circle, 1 being the lowest and 10 being the highest level of satisfaction.

1 2 3 4 5 6 7 8 9 10

3) How satisfied are you **now** with the grey and green bin collection system?

1 2 3 4 5 6 7 8 9 10

4) If your satisfaction has changed, please tell us why

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5) What were/are your main problems with the service?

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6) Since signing the petition, have you gradually found recycling via your grey bin easier as you get used to the system?

- Yes
- No
- About the same

7) Do you find that by using the grey recycling bin, the amount of waste in your green bin is less?

- Much less
- Slightly less
- About the same
- Exactly the same

8) Has any of the information provided to you in the letter accompanying this questionnaire changed your opinions on the service? If yes, please tell us what and why.

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9) Is there anything you think we can do to improve the service or help residents regarding their grey and green bin collections? Please tell us what and why.

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**Thankyou for completing the questionnaire, we really appreciate your help and feedback.**

**Please return this form in the freepost envelope provided, by 9<sup>th</sup> November, or alternatively email your answers to [streetscene@wirral.gov.uk](mailto:streetscene@wirral.gov.uk) with the subject "Grey and green bin questionnaire".**